

PUTTING COMPLETE CALL CONTROL INTO THE HANDS OF SMALL BUSINESS



**THE AWARD-WINNING HYBRID
VoIP/TRADITIONAL TELEPHONE SYSTEM
FOR SMALL AND MULTI-LOCATION OFFICES**

EASY TO INSTALL,
CONFIGURE AND MANAGE

FLEXIBLE GROWTH:
1 TO 32 USERS PER SITE

AFFORDABLE VoIP

UNBEATABLE VALUE

talkswitch[®]
ANSWERS WITH INTELLIGENCE



“I absolutely
LOVE my
PHONE
SYSTEM”

Daniel Holladay
Chief Technical Officer,
Outa Knoware International

WE BUILT TALKSWITCH® ON A SIMPLE IDEA; THAT SMALL BUSINESSES DESERVE AFFORDABLE TELEPHONE SYSTEMS THAT ARE AS SOPHISTICATED AND POWERFUL AS BIG BUSINESS SYSTEMS.

TalkSwitch delivers. It comes complete with everything you need to handle calls with a professional image, reduce your communication costs and stay connected everywhere. It packs an amazing range of features into one compact, easy-to-use package, including auto attendants, voice-mail, and powerful remote extensions. And TalkSwitch is a hybrid system that lets you access the traditional phone network and VoIP in one system, making it ideal for small, multi-branch and home-based companies with 1 to 32 phone users per office.

BETTER CUSTOMER SERVICE, IMPROVED PRODUCTIVITY, ENHANCED COST CONTROL
Answer your calls with sophisticated multi-level auto attendants and dial-by-name directories. Connect to off-site and mobile telephones as though they were on-site extensions. Seamlessly pick up your calls

wherever you are. Plug in to VoIP with your standard phones. And more. TalkSwitch systems give you uncompromising phone features at unbeatable prices.

GROW YOUR OWN WAY

From bustling multi-branch businesses to single-person home-based start-ups, there's a TalkSwitch system that fits. Moving from a traditional to a hybrid system with Voice Over IP (VoIP) is simple, and you can choose analog or IP phones.

FIELD-TESTED. IN A WIDE VARIETY OF FIELDS.

TalkSwitch has proven itself in thousands of businesses and institutions; financial services, real estate offices, consultants, computer services, retail stores, schools and many more use TalkSwitch. And love it; ninety-five per cent of TalkSwitch owners say they would recommend the system.





FULL-FEATURED, ALL-IN-ONE SYSTEM

TalkSwitch is a complete system that includes all the features that other solutions may charge extra for: auto attendants, voicemail, advanced remote extensions, sophisticated call routing and queuing capabilities and much more. Unlike many systems on the market, you don't need added modules or extra purchases to get your TalkSwitch system fully and professionally functioning for you.

REMOTE EXTENSIONS IMPROVE PRODUCTIVITY, IN AND OUT OF THE OFFICE

All TalkSwitch systems include innovative remote extension capabilities with advanced call handling for remote cellular, wired and cordless phones. Any phone, anywhere, can be added as an extension of your system. TalkSwitch remote extensions are more than simple call forwarding; calls can be transferred, screened and even conferenced. Your work doesn't stop at the office, and neither does your phone system.

UNBEATABLE PRICES

In addition to the low initial price, TalkSwitch systems maximize your use of telephone company lines and, with VoIP-enabled systems, your broadband Internet connections. Further savings on long-distance bills come through the system's unique Call Back/Call Bridge functions and VoIP-based inter-branch calls. You can move staff around or change your configuration on your own PC as well, minimizing service charges. And TalkSwitch works with standard analog phones, which means you can use your existing phone sets.

TALKSWITCH TELEPHONE SETS

TalkSwitch phones are designed and programmed specifically with the system in mind, so if you do need phone sets, they're made to order. TalkSwitch phones include everything you need in a business set.

EASY TO SET UP, CONFIGURE AND MANAGE

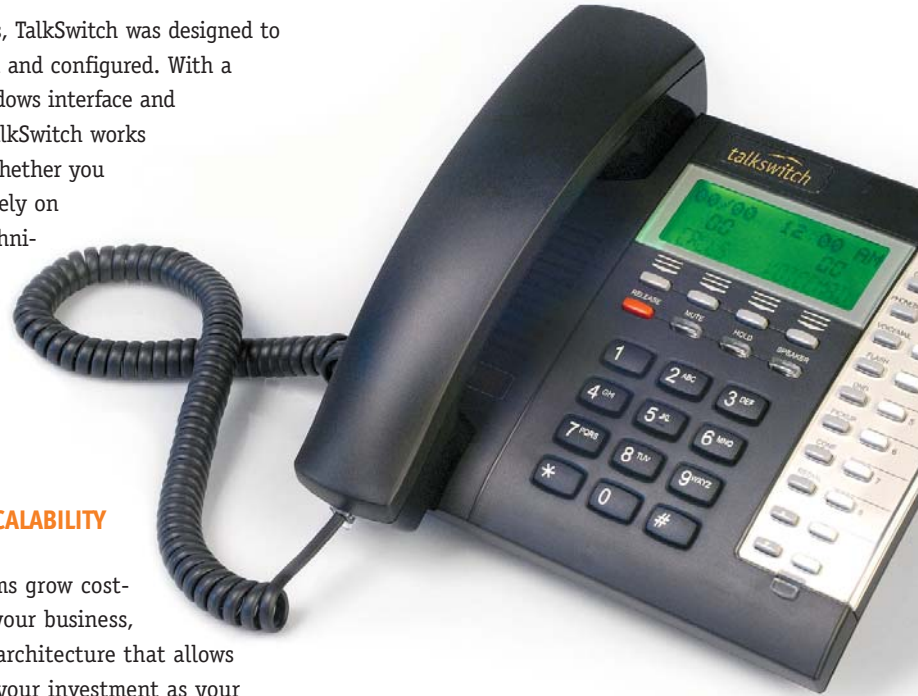
Unlike other PBXs, TalkSwitch was designed to be easily installed and configured. With a user-friendly Windows interface and standard ports, TalkSwitch works out of the box. Whether you do it yourself or rely on a professional technician, TalkSwitch installation and configuration is made to save you time and money.

OUTSTANDING SCALABILITY AND FLEXIBILITY

TalkSwitch systems grow cost-effectively with your business, using a modular architecture that allows you to maintain your investment as your company evolves. Systems start at 2 lines with 4 local and 10 remote extensions and grow to 16 lines with 32 local and 40 remote extensions. Multiple locations? No problem. TalkSwitch seamlessly connects your teleworkers and branch offices. And businesses with long-distance branches can take advantage of VoIP to save on phone bills.

VOIP AND PSTN: THE BEST OF BOTH WORLDS

Telecommunication networks are evolving rapidly with the emergence of VoIP, and your phone system has to adapt. TalkSwitch offers the ideal hybrid for small business, connecting you to both the traditional Telephone network and to VoIP for inter-branch calling and access to the new world of VoIP-based services. If you don't need VoIP yet, you don't pay for it, but you'll be ready; even the entry-level TalkSwitch systems can be upgraded to include VoIP capability. That means you control your system and network choices, and when and how to grow.



“With TalkSwitch, a small, fast-growing business can build its **PERFECT PHONE SYSTEM** easily and quickly, and that saves a lot of money.”

Feyzi Celik,
President and CEO,
OnePIN, Inc.



GET TALKSWITCH

For information about the system configuration that best suits your business, contact your local TalkSwitch Authorized Reseller.

FEATURES

	TalkSwitch 24-CA	TalkSwitch 280vs	TalkSwitch 284vs	TalkSwitch 48-CA	TalkSwitch 48-CVA
Telephone Lines	2	2-14 ¹	2-14 ¹	4-16	4-16
Local Extensions (analog or IP)	4 ²	8-32	8-32	8-32	8-32
Remote Extensions	10	10-40	10-40	10-40	10-40
VoIP Trunks			4-16		4-16
User-Installable	■	■	■	■	■
User-Configurable	■	■	■	■	■
Local & Remote Management		■	■	■	■
Auto Attendants	9	9	9	9	9
Voice mailboxes/unit	24	28	28	28	28
Voicemail to e-mail		■	■	■	■
Call Forward	■	■	■	■	■
Call Cascade	■	■	■	■	■
Ring Groups	■	■	■	■	■
Call Back/Call Bridge	■	■	■	■	■
Music on Hold (internal or external)	■	■	■	■	■
Call Transfer	■	■	■	■	■
Call Queue	■	■	■	■	■
Mode Scheduling	■	■	■	■	■
LAN Port		■	■	■	■
USB Port	■	■	■	■	■
Call Screening	■	■	■	■	■
Uniform Call Distribution	■	■	■	■	■
Call Detail Record Logging	■	■	■	■	■
Intercom	■	■	■	■	■
Paging to TalkSwitch phone sets	■	■	■	■	■
Overhead paging	■	■	■	■	■
Call Hold/Park	■	■	■	■	■
Automatic Route Selection	■	■	■	■	■
Toll Restriction	■	■	■	■	■
Distinctive Ring	■	■	■	■	■
Flash Upgradeable	■	■	■	■	■
Fax Detection	■	■	■	■	■
Upgradeable Voicemail Memory	■	■	■	■	■

¹ Maximum capacity of 14 lines when networked with 3 TalkSwitch 48 units
² The TalkSwitch 24-CA supports analog extensions only

ABOUT TALKSWITCH

TalkSwitch® designs and develops award-winning phone systems for small, multi-location and franchise businesses. Since its establishment in 1990, TalkSwitch has dedicated itself to developing PBXs and IP PBXs that tens of thousands of small businesses across North America rely on. With a growing global network of resellers, distributors and partners, TalkSwitch phones and phone systems are changing the way small businesses communicate.

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